

Module 5: Crash Management & Preventability

Controlling Risk, Protecting the Organization, and Learning from Every Incident



Module 5 focuses on what happens when prevention fails—and how carriers respond when it matters most.

This course provides motor carriers with a structured, defensible approach to crash response, investigation, documentation, and preventability analysis, with emphasis on protecting people, controlling liability, and strengthening future safety performance.

Course Overview

Crashes are inflection points for motor carriers.

What happens in the minutes, hours, and days after an incident often determines regulatory outcomes, litigation exposure, insurance costs, and public reputation. Yet many organizations rely on informal or inconsistent processes during the most critical moments.

Module 5 equips safety and operations leaders with clear systems for crash response and follow-up—ensuring decisions are made deliberately, documentation is preserved correctly, and lessons learned are applied to prevent recurrence.

This module connects compliance, operations, and leadership under a single, repeatable crash management framework.



Who Should Attend

- Safety Managers and Directors
- Risk Management and Claims Professionals
- Operations and Terminal Managers
- Dispatch Supervisors and Leadership
- Company Owners and Executives

This module is especially valuable for organizations seeking stronger post-crash control, improved preventability outcomes, or better coordination between safety, claims, and operations.

Learning Objectives

By the end of this module, participants will be able to:

- Establish consistent post-crash response protocols
- Understand regulatory reporting and documentation requirements
- Preserve evidence and critical records following incidents
- Conduct effective internal crash investigations
- Evaluate crash preventability using defensible criteria
- Identify trends and systemic contributors to crashes
- Implement corrective actions that reduce repeat incidents

Topics Covered

- Immediate post-crash actions and decision-making
- Driver instructions and scene management considerations
- Internal and external communication following incidents
- Crash documentation and evidence preservation
- Accident registers and reporting requirements
- Preventability analysis frameworks
- Data challenges and record corrections (where applicable)
- Using crash data to drive safety improvements



Learning Activities

Module 5 emphasizes applied decision-making and analysis:

- **Crash Response Scenario Walkthroughs**
Participants work through real-world crash scenarios and response decisions.
- **Preventability Case Studies**
Review crash events and evaluate contributing factors and preventability.
- **Documentation Review Exercise**
Identify gaps in crash records and corrective documentation.
- **Trend Analysis Discussion**
Use crash data to identify systemic issues and prevention strategies.

Required Resources & References

- FMCSA accident register and reporting guidance
- Industry best practices for crash investigation and response
- Carrier-based crash preventability frameworks

(Resources are used to support applied discussion and analysis.)

Assessment & Evaluation

- Participation in crash scenario exercises
- Group discussion and preventability analysis
- Applied review of crash documentation and follow-up actions

Course Format

- Instructor-led, in-person classroom training
- Facilitated discussion and applied case analysis

Duration: 1 Day (8 Hours)

Certificate: Certificate of Completion

Why This Module Matters

Crashes are unavoidable in transportation—but poorly managed crashes are not. Inconsistent response and weak documentation lead to:

- Increased liability exposure
- Adverse preventability determinations
- Higher insurance and claims costs
- Missed opportunities for improvement

Module 5 gives carriers the structure needed to respond confidently, defend decisions, and transform incidents into meaningful safety improvements.